

## LSO REPORT

### HUNTERS QUAY HOLIDAY VILLAGE, DOLPHIN LEISURE CENTRE & SHOP, HUNTERS QUAY, DUNOON, PA23 8HP (REPORT BY RAYMOND PARK)

The holiday park has recently changed owners. The new owners have reviewed the current operating plan and have submitted this application to update and suit their business needs going forward.

#### Operating Plan

##### Question 3, core times off sales.

**Current;** Monday to Saturday 10:00 to 22:00  
Sunday 12:30 to 22:00

**Proposed;** 10:00 to 22:00 seven days.

##### Question 6 Children and Young Persons

###### Terms;

**Current:** children of any age are allowed entry to the leisure centre and the shop during normal opening hours. Entry to the centre is by photo id pass or accompanied by adult. No person under 18 is permitted in the main bar area. Enforcement of the under 18 rule is strictly monitored. Persons looking under 21 years of age will not be served either on or off sales unless full id is produced. Incident book kept to record refusals. Clear signs detailing c & yp policy are exhibited. Baby changing facilities are available in both main toilets and communal changing room in centre. From noon to 9pm a full menu is available including a children's menu.

**Proposed;** children and young persons are allowed entry to the leisure centre and the shop during normal opening hours. Entry to the centre is by photo id pass or whilst accompanied by an adult aged 18 years or over. Persons looking under 25 years of age will not be served either on or off sales unless full id is produced. An incident book will be kept to record any refusals. Clear signs detailing the children and young person's policy are exhibited. Baby changing facilities are available in both main toilets and communal changing rooms within the centre. From 1200 noon to 2100 a full menu is available including a children's menu.

###### Ages

**Current;** all ages in the centre and shop but no under 18's in the main bar area.

**Proposed;** Children aged 0–15 years and young persons aged 16 and 17 years are permitted in the centre and shop, although children must not be at the bar within licensed areas at any time.

###### Times

**Current;** 9am to 5pm in winter and 9am to 1am in summer all ages as long as have photo id pass or accompanied by adult (but not in bar area).

**Proposed;** Children aged 0 – 15 years and young persons aged 16 and 17 years are permitted in the centre and shop throughout the opening hours. Children must not be at the bar within licensed areas at any time and must have photo id pass or be accompanied by an adult.

###### Parts

**Current;** Under 16 years old are allowed entry to dolphin centre from 9am during all opening hours but not in the swimming pool after 9pm. 16 - 18's the same but can be in swimming pool after 9pm. but none allowed in the main bar area at any time.

**Proposed;** children aged 0–15 years and young persons aged 16 and 17 years are permitted in the centre and shop throughout the opening hours. Children must not be at the bar within licensed areas at any time and must have photo id pass or be accompanied by an adult. Children aged 0–15 years are allowed entry to the swimming pool from the opening time until 2100 each day. Young persons aged 16 and 17 years are allowed entry to the swimming pool during all hours the pool is open

**EHO**

No issues